



JEFFERSON COUNTY LINE

WINTER 2024 EDITION

Annual Lighting

of the Christmas Tree



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On December 2, 2024, the employees of Jefferson County gathered together to witness the lighting of the Christmas tree in the atrium of the Courthouse. Those in attendance were entertained by the Saint Anthony Cathedral Basilica School Choir, and greeted by Santa Claus and his helper. The tree was lit by Avery & Abigail Ford (Ages 10 & 8), daughters of Hamilton & Candice Ford. Avery & Abigail are the daughters of County employee Candice Ford, who is employed in the Health & Welfare Department.



Pictured above:
Avery & Abigail Ford after lighting the Christmas Tree at the Courthouse.



Pictured left:
Students from Booker T. Washington Elementary school in front of the Sub-Courthouse Christmas Tree.

Employee Assistance Program
1-800-324-4327

Deferred Compensation
1-877-677-3678

United Health Care
1-877-844-4999

Risk Management
409-835-8672

Express Scripts
1-800-282-2881

Employee Health
409-784-5881



Commissioner Everette “Bo” Alfred hosts

The “Southeast Texas Super Seniors” 13th Annual Thanksgiving Giveaway November 2024



Commissioner Everette “Bo” Alfred of Jefferson County Precinct #4 partnered with **Natosha Coleman** of **H-E-B Store #692**, and **J.W. Turner** of **J. W. Turner Construction, Ltd.**, in organizing the “**Southeast Texas Super Seniors**” **13th Annual Thanksgiving Giveaway**. They presented some of Jefferson County’s senior residents with **50** smoked turkey dinners with all the trimmings and **30** H-E-B gift cards for the Thanksgiving Holiday. Their goal was to assist families that would benefit the most by giving pre-cooked dinners and gift cards in hopes of lightening the load that comes with the Holiday Season. The “Southeast Texas Super Seniors” is an organization started by Commissioner Alfred to assist in improving the quality of life for senior citizens within Jefferson County.

Christmas with the Constable

Constable Christopher Bates hosted his 10th Annual “Christmas with the Constable” Toy Drive on Thursday, December 12th in Port Arthur. Guests brought toys to benefit the Port Arthur Salvation Army’s Angel Tree Program. Guests also enjoyed fellowship, delicious gumbo, and holiday singing by 10 year old Levy Barnes III, PAISD student Kalan Gardner Jr., and Constable Bates himself! Constable Bates stated, “ I’m honored to have the support fo the community with the event for the past 10 years. This is the true meaning of love and family.” Over 100 people attended this year’s event. Pictured below is Constable Bates with Levy Barnes III.



Merry Christmas!

What's Happening at 'The Ben'?

An update from your friends at the Ben J. Rogers Regional Visitors Center

It's been an exciting & eventful season for Jefferson County. Our team at the Ben J. Rogers Regional Visitors Center has been busy engaging with the community & showcasing all the incredible events & attractions that make our area unique.

This fall, we had the pleasure of attending several fantastic shows & festivals to showcase tourism in Jefferson County, including the Woodville Harvest Festival, Clear Lake Folk Festival, Vidor Creekwood Fall Festival, & the Henderson Syrup Festival.



We've also been proud to host events that bring our community together. We were honored once again, to host a Veterans' Day Observance Ceremony, led by Vietnam Veterans of America Chapter 292, to pay tribute to our veterans and their families. We also welcomed guests to a lively Plant Swap, where gardeners shared and traded greenery. There was even a loofah harvesting class! We will be having another swap in the Spring, so keep your eyes peeled for that announcement!

As the holiday season approaches, we encourage everyone to shop small and support our local businesses. Jefferson County is home to several unique boutiques, and museum gift shops that offer one-of-a-kind items perfect for gifting. Be sure to check out the Museum of the Gulf Coast, the Art Museum of Southeast Texas, and the Spindletop Gladys City Boomtown Museum.

These gift shops provide a fantastic array of items that reflect the culture and history of our region. Shopping locally not only helps support these incredible institutions but also ensures your gifts are meaningful and special.

If your family is coming in from out of town, we'd love for them to stop by our Visitors Center! We're here to provide ideas for things to do, places to explore, and events happening in Jefferson County. It's the perfect starting point to make the most of your time here. If they can't make it here, tell them to check us out online at ExploreJeffersonCountyTX.com!

We hope this season brings joy, connection, and the chance to explore everything Jefferson County has to offer. Wishing you and your loved ones a wonderful holiday season!

Follow Us on Social Media

Let's Get Connected for Our Latest News & Updates

 On Facebook:
Ben J. Rogers Regional Visitors Center

 on Instagram @explorejeffcotx

Dedication of the Dr. Beverly Parker Conference Room at the Ben J. Rogers Regional Visitors Center

On October 16th, 2024, a heartfelt ceremony was held at the Ben J. Rogers Regional Visitors Center to honor the late Dr. Beverly Parker. The conference room was officially dedicated in her memory, recognizing her incredible impact on Jefferson County and its community.

Dr. Parker served as the chairman of the Jefferson County Tourism Committee (JCTC) for over 23 years. Her dedication and vision were instrumental in promoting tourism and fostering a strong sense of community pride. Her leadership shaped the way we celebrate and share the unique culture, attractions and history of our county.

We extend our sincerest gratitude to the Jefferson County Commissioners Court for approving the naming of the conference room. This meaningful gesture ensures Dr. Parker's legacy will continue to inspire and be remembered for years to come.

The dedication ceremony brought together family, friends, colleagues, and community members who shared heartfelt memories of Dr. Parker and celebrated her life of service. Several speakers, including Judge Jeff Branick, Commissioner Michael Sinegal, Judge Carl Griffith, Regina Rogers, Allen Parker, Rev. Jim Fuller and Christina Crawford. They spoke about memories with Dr. Parker, her many accomplishments, and how special she was to Jefferson County and its people.

Adding a personal touch to the event, Commissioner Sinegal shared cookies made with Dr. Parker's cherished recipe, baked that morning by his wife. He presented a box of them to Dr. Parker's children in attendance, making the moment even more meaningful.

The Dr. Beverly Parker Conference Room is a fitting tribute to a woman whose passion and dedication enriched Jefferson County in countless ways.



Risk Management Reminders Winter 2024

Do you have any money left in your United Healthcare (UHC) Healthcare Flexible Spending Account (FSA)?

If you are enrolled in the **UHC FSA Health Care Account**, you have a grace period through March 15, 2025, to incur expenses. At myUHC.com, you can submit a claim form electronically or print a manual claim form for submitting via fax or mail. You have until March 31, 2025, to submit claims for reimbursement. If you are enrolled in the **UHC Dependent Daycare Care Account**, any money left in your account at the end of the plan year (December 31, 2024) will be forfeited.

Benefit changes made during Annual Enrollment will take effect on January 1, 2025. Your 1st pay stub in January will reflect any changes in your deductions. You will also receive a Benefits Statement in January to confirm your 2025 benefits enrollment.

Making Changes? Other than Annual Enrollment, the only time you can add or drop dependents from your Medical and/or Dental coverage is with a HIPAA **Special Enrollment Event** or IRS Section 125 **Change of Status**. However, you must enroll or change coverage within 30 days of the event or change of status and submit the required documentation to prove dependency (marriage license for a spouse, birth certificate for children, etc.) and proof of other coverage loss/addition. Examples of Special Enrollment Events and Change of Status are:

- ⇒ Change in Legal Marital Status due to marriage, divorce, or death of a spouse
- ⇒ Change in Number of Dependents due to birth, adoption, or death of a dependent
- ⇒ Change in Employment Status of employee, spouse, or dependents
- ⇒ Dependent Child reaches age 26
- ⇒ Changes in Coverage or Cost for spouse or dependent under another plan
- ⇒ Eligibility or Loss of Eligibility for Assistance under State Medicaid or Children’s Health Insurance Program (CHIP)

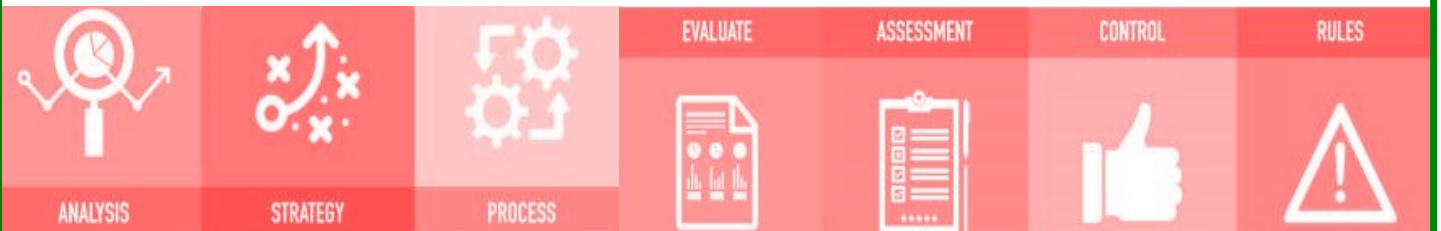
All enrollment changes are made through the Employee Navigator Benefits Portal at: <https://www.employeenavigator.com/>



Injured on the job? County Policy states that you must notify Risk Management within 24 hours of any on the job injury or illness by completing an On the Job/ Injury Illness form (located on the Risk Management page of the County website) and submitting it to the Risk Management Department.

More Questions about your benefits? The Risk Management page of the County website has detailed information on all of the County benefits, along with Quick Links to the MyUHC, Express Scripts and OnlinEnroll web portals. You can access the website at: <http://co.jefferson.tx.us/riskman/RMIndex.htm>

Merry Christmas and Happy New Year from your Risk Management staff!



HATS OFF TO YOU!

Road & Bridge, Pct. 1

Commissioner Arnold would like to give a big Thank You and Hats Off, the Pct. 1 team and the Beaumont Maintenance Department for their assistance in coordinating the replacement and installation of a new fuel tank, dispense island, and new fuel monitoring system. These wonderful employees worked together to save the county taxpayers over \$200,000!

Congratulations Commissioner Erickson!

Congratulations to Commissioner Erickson on being selected for the Texas Association of Counties (TAC) scholarship and opportunity to participate in Leadership 254! Leadership 254 is a program designed to advance the leadership skills of county officials to help them meet the unique challenges of their duties.

2025 Jefferson County Weight Loss & Fitness Challenge

The Employee Health Clinic will be kicking off the New Year with a new challenge for employees!

- ⇒ We will be forming teams of 4.
- ⇒ The goal is to log in the miles you walk per week as a team and how many ounces of water you drink per week as a team.
- ⇒ We will start logging in teams and their weights the week of January 6th.
- ⇒ It will be a 90 day challenge.
- ⇒ The teams must be made up of Employees of Jefferson County either full or part time.
- ⇒ Members can be from your own department or a mix of several departments.
- ⇒ You are encouraged to walk with your team members, but can also log solo miles.
- ⇒ The main goal is to get employees to move more to create better cardiovascular health and drink more water to flush out the impurities in our bodies.
- ⇒ Team members are encouraged to weigh in regularly. This can be done in the Employee Health Clinic or on the same scale at home once a week.
- ⇒ The first 6 teams that register will receive free water bottles to measure their daily intake.
- ⇒ **Contact Employee Health for a Registration Form.**

There will be door prizes for the team that walks the most miles, loses the most combined weight and drinks the most water at the end of the challenge. Call the Employee Health Clinic with any questions you have (409) 784-5881



It's that time of year to make your nominations for the **2024 Employee Excellence Award**. A copy of the nomination form can be found as an insert in this newsletter. Please return the form to Human Resources no later than **Friday, January 31, 2025**. For more information, or if you have any questions, please contact Human Resources at 409-839-2391.

Historical Commission

On November 19, 2024, the Commissioner’s Court of Jefferson County approved a donation of three photographs of the historic Jefferson County Courthouse, two of blueprints from the Fred Stone drawings and one of the nickel-alloy medallion at the center of the first floor of the historic courthouse. The photos were donated in honor of Theresa Goodness and her thirty-four years of service to Jefferson County in the County Clerk’s office, as well as her ongoing service to Jefferson County as the current Chair of the Jefferson County Historical Commission, and have been installed in the Jury Impaneling Room. Theresa’s retirement resolution reads, in part:

“Theresa was known for her high standards of professionalism and personal integrity, won the respect of her fellow officials, constituents and other county employees. During her tenure she became a Certified Records Manager and has overseen the archival preservation and digitization of millions of pages of county clerk records from paper, books and microfilm, including real estate records, plats and court records. During her time in the County Clerk’s office she managed multiple software implementation and conversion projects and was always seeking to improve access for the public to county records and to improve efficiency for employees. Theresa has made a significant contribution as Jefferson County Clerk. She is recognized for her unselfish devotion in the common good and welfare of the citizens of Jefferson County.”

This significant contribution to Jefferson County didn’t end when Theresa retired, but her energy has now been devoted to leading the Jefferson County Historical Commission, and giving her time and expertise to several organizations within Jefferson County.

The citizens of Jefferson County will be able to enjoy these photographs, generously donated by Laurie Leister, in honor of Theresa, for years to come.



Real Christmas Trees: Care & Selection

When the rush of the Thanksgiving season has died down and all the leftovers have been consumed, it is time to turn your attention to the next holiday. The Christmas season follows quickly and has many traditional activities that can be observed. The Christmas tree is one of those holiday staples. When real trees are selected, they bring joy and excitement into the season and into the home. Choosing and selecting your own Christmas tree as a family is often of the best Christmas activities that there is.

When selecting a live Christmas tree, there are a couple of things to remember to keep that tree looking its best until after the season. Here are a few things to keep in mind when selecting a live Christmas tree.

Shop locally. For the freshest tree possible, consider going to a local tree farm to pick and cut your own “Texas grown” tree. If buying a precut tree, buy early for the best selection and make sure it receives proper care to ensure it will last through the holidays. Southeast Texas has several local Christmas tree growers that specialize in locally grown Christmas trees. This allows individuals to choose and cut their own Christmas tree. Most locally grown trees are of the Virginia pine variety. This variety grows quite well in multiple parts of the state and allows for an attractive tree. Leyland Cypress is also an excellent alternative. These are a great option if an individual has allergies or symptoms that would otherwise prevent a live Christmas tree from being used. If purchasing a precut tree from a box store or a local tree lot, be sure to pick out the freshest tree available. These trees have been cut and shipped in refrigerated trucks to various locations for the freshest trees possible. It is also a good idea to know what size tree you are shopping for instead of bringing home a tree that is too large and will not fit in your living room. This happens more often than you would think!

Needles: When selecting a tree be sure to look at the color of the needles. The best trees will have a dark green color to them. It is also a good idea to look at the needles on the tree. The freshest trees will have needles that are flexible and not brittle. You can also do the bump test where you can bump the base of the tree against the ground and should see minimal needle droppage after two or three good bumps to the ground. If excess shedding is evident this tree is probably too dry at this point and will not last well into the season. Some locations will also have machines to shake the tree mechanically for you to remove excess needles as well.

Water: When you get your tree home, be sure to cut one or two inches off the base of the trunk. Let the tree stand in a bucket of water for at least 8 to 10 hours or longer to allow that tree to absorb as much water as possible before bringing it indoors to decorate. When placing when placing the Christmas tree in its stand, be sure that the stand always has an adequate supply of water at all times. Also be sure that the tree stand can support the weight and size of the tree. You do not want any accidents from a falling tree, (this is from previous experience!)

Location: Be sure to locate your tree away from any heat source such as space heaters, fireplaces, or furnace ducts that can cause premature drying of the needles. Be sure to keep the water reservoir filled as needed because cut trees can consume a lot of water when placed inside homes.

Decoration: When decorating the tree with lights and ornaments, be sure to pay close attention to the Christmas lights that will be used on the tree. Do not use any broken or frayed sets of Christmas lights as this may potentially cause fire hazards. Never use candles or items with a live flame near a Christmas tree! Older Christmas light sets may tend to put off additional heat and dry the tree out prematurely. Newer LED styled lights emit minimal heat and often cost less to operate than traditional Christmas light sets. Be sure to keep those lights off when not in use to minimize any danger issues. When hanging ornaments on the tree, be sure that the limbs can support the weight of that ornament as well.

Recycling: After the holiday season is over, tree disposal becomes the next thing to consider. Most municipalities or larger cities will have tree recycling programs or drop off locations after the holidays. These recycling programs will help dispose of the trees and prevent them from going into the landfills. Most often they are ground up into a mulch product that can be recycled and used in the landscape. Some locations will offer programs that will allow Christmas trees to be used as habitat in ponds and lakes for fish populations. Be sure to check with your local city or county officials.

When it comes to the Christmas season, it's hard to beat a live Christmas tree. Just remember that trees and especially locally grown Christmas trees are a huge part of the Agriculture Industry in Texas.

For more information on Christmas tree safety or to locate a local Christmas tree grower contact:

David Oates
Texas A&M AgriLife Extension Service
CEA – Horticulture Jefferson County
409 835 8461



Welcome!



2025 County Holidays

- ◆ **January 20th (Monday)** - Martin Luther King, Jr. Day
- ◆ **April 18th (Friday)** - Good Friday
- ◆ **May 26th (Monday)** - Memorial Day
- ◆ **June 20th (Friday)** - Juneteenth
- ◆ **July 4th (Friday)** - Independence Day
- ◆ **September 1st (Monday)** - Labor Day
- ◆ **November 11th (Tuesday)** - Veteran's Day
- ◆ **November 27th & 28th (Thursday & Friday)** - Thanksgiving
- ◆ **December 25th & 26th (Thursday & Friday)** - Christmas
- ◆ **January 1, 2026 (Thursday)** - New Year's Day

Please join us in welcoming our newest Jefferson County Employees!

Adult Probation: Robert Minard, Melanie Ramirez, Jesus Ruiz

Airport: Michael Elg

Commissioner, Pct. 1: Commissioner Brandon Willis

Justice of the Peace, Pct. 8: Judge Kalan Gardner Sr.

Maintenance—Beaumont: Elijah Castillo

Public Health: Giselle Rosales

Sheriff: Za’Nhiya Caldwell, Dustin Davis, Bridgette Emanuel, Wyatt Guidry, Kylie Holmes, Gale Laird, Andrea Nelson, Nikki Payne, Delvin Pearson, Amaya Selman, Tamia Senegal, Cassidy Smith, Taylor Terrell

We wish all our retirees well in their future endeavors!

Congratulations!

October Retirements
LaSonya Broussard

November Retirements
Cheryl Ellis
Roger Smith
Sara Toledo

December Retirements
Keesha Guillory
Terry Wuenschel

Happy Retirement!

REMINDERS FOR RETIREMENT

Contact **Brandi Doyle** in Human Resources, to schedule your appointment to retire and to receive a list of required documents.

If you do not already have access to your online portal you will need to contact Human Resources for your account number.

(409) 839-2391

The members of Commissioners’ Court would like to take this opportunity to thank all of the employees of Jefferson County for their continued dedication, support and contributions.

We wish you and your families a very Merry Christmas and a Happy New Year!

**2024 JEFFERSON COUNTY
EMPLOYEE EXCELLENCE AWARD NOMINATION FORM**

Name of Nominee: _____

Position Title: _____

Division/Department: _____

Number of years employed with Jefferson County: _____

Briefly outline nominee's current job responsibilities: _____

All items below must be completed. Attach additional pages if necessary.

Describe at least three qualities and/or characteristics which reflect the nominee's professionalism and dedication to excellence in his/her work:

Cite specific example(s) of the nominee's actions or attitudes which underscore his/her dedication to the job and public service and which show that he/she is committed to the highest standards of moral, ethical and professional excellence:

Cite examples of nominee's interaction with co-workers/citizens that show self-confidence, courtesy and respect for others:

Submitted by: _____

Department: _____ Date: _____

**Return completed form to the
Human Resources Department no later than
Friday, January 31, 2025.**

GUIDELINES FOR THE JEFFERSON COUNTY AWARD FOR EMPLOYEE EXCELLENCE

I. What are the criteria?

- Personifies at all times the highest ideals of personal integrity, professionalism and excellence.
- Sets personal and work standards which are outstanding and continually strives for excellence and perfection.
- Consistently performs tasks, interacts with others, and presents him/herself in such a manner as to be a credit to his/her department and Jefferson County
- Is self-motivated and self-directed with a thorough knowledge of his/her job and demonstrates the ability to initiate creative, goal oriented projects and carry them through to successful completion.
- Shows pride in his/her work and dedication to duty; consistently does nothing less than the best possible job in every detail.
- Treats coworkers and the public with respect and courtesy.

II. Who is eligible?

All full-time regular county employees (other than elected officials) who have been employed for at least one year are eligible to be nominated for this award. **Please submit the name of one employee per nomination form.**

III. How will the recipient be selected?

Nominations for the recipient can come from any County employee. All nominations must be received in the Human Resource Department by a specified date. A panel made up of five county employees will be responsible for selecting the finalists and the ultimate recipient. This panel will review all nominations and select three finalists. These finalists shall be rank-ordered for purposes of selecting the award winner.

IV. How will the recipient be recognized?

A cash award of \$700.00 will be presented to the award winner during Commissioners' Court. The award winner will also receive a resolution from the court and have his/her name displayed on a plaque in the courthouse lobby. The first finalist will receive a cash award of \$350.00 and the second finalist will receive a cash award of \$300.00. Both the winner and the finalists will also receive a certificate of merit stating they were a finalist for the award.

Application Deadline is Friday, January 31, 2025.



Rediscover your passion for health

With One Pass Select, we're on a mission to make fitness engaging for everyone. One Pass Select can help you reach your fitness goals, while finding new passions along the way. Find a routine that's right for you whether you work out at home or at the gym. Choose a membership tier that fits your lifestyle and provides everything you need for whole body health in one easy, affordable plan.



Find your **it** with One Pass Select



At the gym

Choose from our large nationwide network of gym brands and local fitness studios. Use any gym in the network and create a routine just for you.



At home

Work out at home with live or on-demand online fitness classes. Try our workout builder to get routines created just for you, no matter what your fitness level and interests are.



In the kitchen

Get groceries and household essentials delivered to your home. We make it easy to plan for everything you need to enjoy delicious, nutritious meals.

* Rates effective January 1, 2025

\$34/Mo

Classic

12,000+ gym locations

\$69/Mo

Standard

14,000+ gym and premium locations

\$109/Mo

Premium

16,000+ gym and premium locations

\$159/Mo

Elite

20,000+ gym and premium locations

Enroll today:

1. Scan QR code below or visit: <https://member.uhc.com/coverage/additional/>
2. Sign in or register
3. Select the One Pass Select tile



An enrollment fee may apply

Or get started with a digital-only plan for \$10/Mo

All tiers Classic or above come with grocery and home essentials delivery at no extra cost.



One Pass Select is a voluntary program featuring a subscription based nationwide gym network, digital fitness and grocery delivery service. The information provided under this program is for general informational purposes only and is not intended to be nor should be construed as medical advice. Individuals should consult an appropriate health care professional before beginning any exercise program and/or to determine what may be right for them. Purchasing discounted gym and fitness studio memberships, digital fitness or grocery delivery services may have tax implications. Employers and individuals should consult an appropriate tax professional to determine if they have any tax obligations with respect to the purchase of these discounted memberships or services under this program, as applicable. One Pass Select is a program offered by Optum. Subscription costs are payable to Optum.

Administrative services provided by UnitedHealthcare Services, Inc. or their affiliates

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Welcome to Liviniti!

Your prescription drug benefit plan **WILL** change to Liviniti effective **January 1, 2025.**

Be on the lookout for your new Liviniti ID card coming in the mail in the next few weeks.

We look forward to serving you!



What should I expect?



24 hours a day, 7 days a week, 365 days a year live customer service at (800) 710-9341.



Access to new tools and resources made available to you through Liviniti!



Opportunity to save on your prescriptions!



The Calm Health app provides programs and tools to help support your mental health and well-being— all at your own pace. As a UnitedHealthcare member, Calm Health is included in your health plan and available at no additional cost.

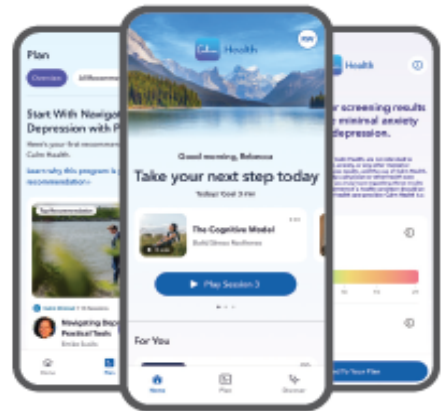
Resources to help support your mental health

To help tailor your Calm Health experience, you'll begin with a short mental health screening. Then, Calm Health will suggest certain programs for you to consider based on where you are in your well-being journey.

Tap into tools and support

The Calm Health app brings you a library of support—including mindfulness content and programs created by psychologists—for a variety of health experiences and life stages. This information is designed to help you:

- **Learn techniques to improve well-being** – Find tools, music and sounds to help you meditate, improve focus, move mindfully and feel calm
- **Work toward goals** – Join self-guided self-care programs, and track your progress along the way
- **Support your mind and body** – Access mental health information and support to help you strengthen the mind-body connection



Scan this code to get started

You'll first need to sign in to your account on myuhc.com® or the UnitedHealthcare® app. If you don't have an account, select Register to create one.



Surgery Plus



¡Visita la página [SurgeryPlus.com](https://www.surgeryplus.com) y selecciona español para obtener más información!



SurgeryPlus is an additional medical benefit that provides you with access to excellent and affordable care for many planned surgical procedures. In partnership with your employer, SurgeryPlus covers the most expensive costs associated with your surgery so you don't have to.

What does SurgeryPlus cover?

Your SurgeryPlus coverage includes:

- Dedicated support and guidance
- Access to our network of thousands of highly qualified and carefully selected surgeons
- Consults and appointments with your SurgeryPlus surgeon
- Anesthesia, procedure and facility (hospital) fees

How do I access the benefit?

If you have questions about the benefit, or if you or one of your dependents need surgery, you may be required to work with one of our surgeons, so make us your first call. To learn more, contact your SurgeryPlus Care Advocate today at (888) 726-1353.

Does SurgeryPlus cost me anything?

You're automatically enrolled in the benefit as part of the medical benefits offered by your employer at no additional cost to you.

Who will help me through this process?

Your benefit includes guided access from a SurgeryPlus Care Advocate who will:

- Provide personalized support throughout your surgical journey.
- Educate you on the benefit, with an understanding of your surgical need.
- Provide you with the resources to help you make the best decisions regarding your care, including how to find the best surgeon in our network.

How do I know if a surgery is covered?

Contact us at (888) 726-1353 or visit your portal to confirm whether your procedure is covered.

How do I find the right surgeon?

With an understanding of your healthcare needs, your Care Advocate will provide a list of the best surgeons in our network so you can choose the one that's right for you.

If I already have a surgeon, how do I know if they are in the SurgeryPlus network?

Call your Care Advocate and they will be able to confirm whether your current surgeon is in our network.

What will my surgery cost?

We cover the most expensive costs associated with surgery, so you'll pay less for your procedure when you use your benefit. To maximize your savings, call your Care Advocate as soon as possible to confirm the details of your benefit and what you'll be responsible for covering, if anything.

What happens after my surgery?

Your Care Advocate will follow up and ensure you received the highest quality care and schedule any post-procedure appointments.

What isn't covered by SurgeryPlus?

Testing, scans, imaging, durable medical equipment, and physical therapy expenses may not be included. However, coverage may be available through your medical plan.

When you need to plan a surgery,
make SurgeryPlus your first call:
(888) 726-1353



Scan to log in to
your personalized
portal to understand
what's covered.



GOT PAIN?

JEFFERSON COUNTY
is offering the
"NCS ON-SITE WELLNESS PROGRAM"

Available to **SETGEBP** Members enrolled in the **UHC Medical Plan** and their covered dependents (10+ years). **TOTALLY FREE OF CHARGE.**

IF YOU SUFFER FROM THE FOLLOWING TYPES OF PAIN:



NECK



SHOULDER



BACK



CARPEL TUNNEL



HEADACHES

OR OTHER TYPES OF DISCOMFORT, WE HAVE A PROGRAM JUST FOR YOU.

How it Works

NCS Doctors use an advanced soft tissue treatment called Fascial Distortion Model (FDM) to find and address injuries and relieve pain. Most issues are resolved within 2-3 visits.

Appointments are free to employees, only 15 minutes long, and located on-site.

To schedule your free 15 minute appointment:

1. Go to www.NMCSOnline.com/SETGEBP
2. Select "Create New Account"
3. Complete your medical questionnaire
4. Select "Appointment"
5. Choose a time and follow the prompts.



or scan qr code

Sign Up Now

Need help? Please contact your NCS on-site coordinator. Additional assistance is available: support@ncshealing.com or **(817) 380-4183.**

Downtown Annex 215 Franklin Street, Suite 202
Beaumont, TX 77701
Monday and Wednesday
1:00 PM to 5 PM
Risk Management Room in the Annex

Mid County 7933 Viterbo Road, Unit 4
Beaumont, TX 77705
Tuesday and Thursday
8:00 AM to 10:00 AM

Port Arthur 525 Lakeshore Drive
Port Arthur, TX 77640
Tuesday and Thursday
10:30 AM to 12:00 PM